



## PRODUCT OVERVIEW

### ebs4

#### Overview

A comprehensive, flexible and fully integrated student management and information solution for Further Education colleges and Adult and Community Learning providers.

#### The challenge

Further Education colleges and Adult and Community Learning providers are operating in an increasingly demanding environment. They aim to make real improvements in efficiency and effectiveness and improve outcomes whilst having to accommodate changing funding streams, deal with an increasing number of stakeholders, and accommodate their own needs and the needs of statutory bodies and partner organisations for a wide range of information.

Tribal helps its customers to rise to these challenges with a range of solutions. Costs can be reduced and services improved by better collection of data and distribution of information, automation of manual tasks, streamlining of business processes, outsourcing of work, and the freeing up of staff to carry out more satisfying and important tasks.

#### Meeting the challenge

The ebs4 solution comprises a combination of installation, configuration, training, data management, helpdesk and ongoing development services as well as the ebs4 system and a range of additional enhanced services to address specific customer requirements.

The ebs4 system includes specific functionality for the management information team, for the business development team, for academic and management staff, and for students.

ebs4 is a functionally rich, leading-edge Microsoft .NET application that can be accessed through web browsers or client applications according to the needs of different tasks and users.

Used by over a quarter of all colleges in England and Wales and a number of adult learning and community learning providers, ebs4 has a sound track record of development to accommodate changing statutory requirements, customer needs and technical environment.

#### Benefits

- Flexibility allows the ebs4 solution to be adapted to developing needs
- Integrated functionality streamlines key student data processes
- Less duplication of work reduces costs
- Automation of key tasks frees up staff to provide better services
- Experience and expertise of Tribal staff reduces implementation and training requirements
- Excellent guidance and support enables work to be done more quickly
- Streamlined business support and administrative processes provide better information
- Secure, selective information distribution enables effective decision making
- Timely, accurate operational information enhances planning and monitoring.



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### A flexible solution

Components of the ebs4 solution can be selected and configured to meet customer requirements. The system includes a wide range of software modules designed to manage:

- Prospectus
- Enquiries
- Applications
- Enrolments (including bar codes, online payments, and identity cards)
- Unique Learner Number (ULN) management
- Document images
- Web enquiries, applications, enrolments and payments
- Curriculum and curriculum planning
- Examinations and submissions
- Exam seating plans
- Higher Education assessments
- Timetabling (including group load balancing)
- Attendance (including web registers, biometric registers, and OMR registers)
- Educational Maintenance Allowance
- Statutory returns (including ILR and LLWR)
- Employer contacts and campaigns
- Additional Learner Support
- Information review and reporting
- Business intelligence
- Email and text messaging
- Web progressions
- Active Directory integration and single sign on
- Performance and funding analysis
- Interface configuration and branding
- Workflow.

“The functionality of ebs gives us the tools to manage and improve on our students’ learning experience at the college”

John Dallinson, Newcastle College

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